



TOWN OF

North Hempstead

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Doing More... Doing It Better!

March 2011

Town Maintains Strong Financial Position



"The state of the Town is solid, not just in dollars and cents, but in the structure of government." - Supervisor Jon Kaiman

North Hempstead's solid financial position and high-quality services were highlights of Supervisor Jon Kaiman's eighth State of the Town Address. In addition to focusing on the successes of Project Independence, 311 and remodeled park facilities such as the Aquatic Activity Center and Manorhaven Beach Park, Supervisor Kaiman noted the Town's extensive use of grant funding and economical use of tax payer dollars.

"The Town's conservative fiscal management practices will support healthy operating performance and maintenance of a strong financial position." - Moody's Investors Services, September 27, 2010

"Moody's expects the Town will continue to maintain a strong fiscal position through conservative budgeting, strong internal controls and revenue augmentation." - Long Island Business News, February 4, 2011

Supervisor Jon Kaiman on the State of the Town



Printed below is an excerpt from Supervisor Jon Kaiman's 2011 State of the Town Address. To view the entire speech, go to www.northhempsteadny.gov, or call 311 to receive a personal copy.

The goals that I had my sights set on for the Town back in my first and second terms, and the new initiatives I set in motion, are now coming to fruition to benefit all Town residents.

It cannot be denied that change is slow in coming, and that lasting change is built slowly from the ground up. We are running the Town in a smarter and more thoughtful way than ever before, and a piece of the foundation for this is 311/TownStat.

We are doing innovative things here (in North Hempstead): this is smart government that offers never before seen levels of access, transparency and accountability. Committing to 311/TownStat years ago allowed Town leadership and management to ensure prompt and efficient responses to residents' concerns, accurate answers to their questions

and up-to-date information on Town operations to be utilized in decision making.

The creativity, intensity and determination that we brought to this Town has yielded real results which can be quantified, which can be seen, which can be lived.

Today, the results show that the state of the Town is solid, not just in dollars and cents, but in the structure of government that has emerged through trial and error, through challenge and success. From a fiscal standpoint, we remain cautious, but optimistic.

We have taken advantage of low interest rates and lower construction costs, and we reap the benefits of putting people back to work (in the construction industry). We have done more with less in terms of personnel, programming dollars and even operational dollars. The ship, however, remains steady and our course brings us forward. The Town of North Hempstead has weathered the storm.

Investing in Our Community



Completed in 2010, the North Hempstead Aquatic Activity Center in New Hyde Park is recognized as a premier family-friendly Town destination.



With scheduled completion in summer of 2011, the new pool at Manorhaven Beach Park will be an outdoor gem for all Town residents.



With scheduled completion in 2012, the beginning of a decades-old dream is taking shape in New Cassel with the creation of the new 52,000-square-foot community center.



Call 311 for details.

North Hempstead Measuring Success One Call at a Time

Town's 311 Call Center Responds to 169,344 Service Requests in 2010

North Hempstead is making the most of the innovative technology in which it has invested. TownStat, the Town's performance measurement and management system, is allowing residents, as well as administration, to track the progress of all government services. See the statistics below...

Project Independence



Councilman Fred L. Pollack and Supervisor Jon Kaiman converse with a senior resident of Port Washington.

- In 2010, the Department of Services for the Aging (DOSA) received 17,183 service requests.
- 5,352 senior residents utilized the free Food Shopping Transportation Program.
- 4,782 senior residents utilized the Medical Transportation Program.
- DOSA responds to over 500 service requests per week.



School Recycling Partnership Program

- In 2010, the innovative School Recycling Partnership Program documented that North Hempstead students recycled more than 402 tons of comingled plastic, glass and paper. In addition, 20,803 pounds of paper was recycled, which equates to 10.4 tons, or 177 trees, saved.
- 121 tons of electronic waste was collected in 2010 at sites around the Town.
- The Town collected in excess of 3,000 pounds of expired or unwanted pharmaceuticals, diverting dangerous toxins from our waterways.
- 550 composters were distributed to residents as part of the Town's Composting Cooperative.



Quality of Life



(L-R) Receiver of Taxes Charles Berman, Councilman Thomas Dwyer and Supervisor Jon Kaiman plant a new tree at the Albertson triangle in Roslyn.

- 505 trees were planted and 873 potholes were filled in 2010.
- Town Clerk Leslie Gross issued 909 marriage licenses and performed more than 60 marriages.
- With the help of residents reporting lost dogs to 311, the animal shelter reunited 104 dogs with their owners.
- Building Department issued 4,503 permits.
- Code Enforcement conducted 4,818 code inspections.
- The North Hempstead Green Team picked up 12,940 pounds of litter off our streets, thanks to residents calling 311 to report the waste.





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Project Independence Expands to Roslyn



Project Independence, the Town's aging-in-place initiative, now offers a convenient satellite location in Roslyn. Our senior residents can take advantage of the many offerings at the new Project Independence Office at the Sid Jacobson JCC in East Hills, including free health screenings, blood pressure checks and social work assistance.

Project Independence services, which include medical and shopping transportation programs, are offered to residents in all areas of the Town. Call 311 to receive immediate access to the vast array of services Project Independence has to offer.

George Cohen of Roslyn celebrates his 99th birthday with Councilman Thomas Dwyer.

Receiver Berman Launches New Tax Office Webpage

Receiver of Taxes Charles Berman urges residents to visit the newly designed tax office webpage at www.northhempsteadny.gov/taxes. The site allows residents to:

- View tax bills
- Pay taxes online with a credit card or check
- Sign up for email reminders
- Obtain the most comprehensive tax exemption information
- Review due dates and schedules
- Find information on mortgage escrow rights, grievance and assessment, and other tax questions

If you require any further information, please call 311 or visit the tax office in person.



Please License Your Dog

Town Clerk Leslie Gross is making a heartfelt appeal to dog owners: please, license your pooch. In addition to being the law, licensing your dog provides a two-fold benefit: it confirms that Fido's rabies shot is current, and, in the event he gets lost, the identity tag on his collar increases the odds of him being reunited with his owner.

You can contact the Town Clerk's office for an application by calling 311 or visiting the Town's website at www.northhempsteadny.gov.

Stay connected...



For all Town information, call 311.
From outside the Town, call 1.516.869.6311



Supervisor
Jon Kaiman



Councilwoman, Dist. 1
Viviana L. Russell



Councilman, Dist. 2
Thomas K. Dwyer



Councilman, Dist. 3
Angelo P. Ferrara



Councilwoman, Dist. 4
Maria C. Poons



Councilwoman, Dist. 5
Lee R. Seeman



Councilman, Dist. 6
Fred L. Pollack



Town Clerk
Leslie Gross



Receiver of Taxes
Charles Berman